

# Dealer / Brand Standards Auditor

## [Manchester, UK]



Up to £40,000 p.a.  
Greater Manchester Area, UK

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ECS Automotive are looking for a Dealer / Brand Standards Auditor to join our existing UK team. This role will work across a range of brands with the primary function of assessing dealer and retailer compliance with brand standards.

This is an exciting opportunity to join a team of highly experienced professionals and work with prestigious brands to contribute to their relentless pursuit of quality and performance.

### The Role

The main responsibilities of the role include:

- Conduct dealer assessments in relation to compliance with brand standards.
- Evaluating compliance of showroom outlets, service centres, and parts facilities against guidelines.
- Providing constructive feedback on findings and how non-compliance can be improved.
- This role will cover Greater Manchester and the North-West; however, there may be requirements to travel to other parts of the UK if necessary.

### Skills and Experience

For the right fit for this role, we are looking for the following:

- Manufacturer/Dealer experience (service, parts, and bodyshop processes and procedures).
- Excellent communication and influencing skills – written and verbal.
- Computer literacy (PC/iPad; MS Office, web-based applications).
- Ability to work without supervision, both part of a team and independently when required.
- Excellent attention to detail.

Desirable requirements for the role are:

- Working knowledge of ISO 9001 & 14001 requirements and assessment.
- Automotive warranty specific experience at Dealer/Manufacturer level.
- Motor industry specific qualifications.
- Experience in conducting audits / training.

## The ECS Group

ECS is a leading provider of retailer network solutions to global automotive brands. Working with automotive manufacturers and brands we are "Setting the Standard" in providing effective and sustainable business solutions and services to support management teams on a global basis.

Our goal is to be the global partner of choice for helping companies operate efficiently, whilst; Increasing customer satisfaction and loyalty; protecting their brand and increasing the revenue of their dealer networks; and controlling warranty costs.

## Salary and Benefits

- Field-based role.
- £40,000 p.a.
- 20 days holiday, plus Bank Holidays - increasing by one day every year (after two years employment) up to 25 days total.
- Enhanced salary-sacrifice pension scheme.
- Employee Health Cash Plan
- Access to gym discounts
- Access to F2F counselling, 24hr advice line and counselling, wellbeing and alternative therapies.
- Life Assurance
- Free access to professional and personal development courses.
- Free eye tests and glasses scheme.
- Company Car
- The chance to join a fast-growing organisation with training and future opportunities
- Equipment provided.
- Probationary period of six months.